



Data protection declaration for customers and business partners

The protection of your personal data is important to us. Therefore, we inform you – as our business partner – according to art. 13 EU GDPR about the processing of your personal data.

Controller – Who is responsible for data processing and who can I contact?

Responsible for data processing is FELB Austria GmbH. This company is also referred as "we" or "us" below.

Name of Data Controller	FELB Austria GmbH
Address	Handelskai 92, Rivergate Gate 2/3.OG/Top G, A-1200 Vienna
Contact	T +43 1 890 63 39 0 M dataprotection@felb.world

Purposes of processing personal data – Why do we process your data?

We collect and process personal data exclusively for legally permitted purposes and to the legally defined extent. For example, this is the case when we process your data for fulfilling a contract or a legal obligation.

Data will also be stored and processed if you have given your consent to the processing of personal data for one specific purpose.

We use personal data only to the extent needed for fulfillment of the respective purpose. For example:

- To fulfill a contract
- To fulfill a legal obligation
- For sending newsletters
- To invite you to events
- For sending information material or advertisements or
- To answer a question, you ask us

It is our legitimate interest to proactively inform our business partners about business related content. This concern, for example, information on force majeure incidents which affect an ongoing order. The processing of data is legally based on EU GDPR Art. 6 (1) lit. a to f.

Categories of data processed – Which data do we process?

We only process data which you have disclosed to us or to the public in the following categories:

- Name, Title, Salutation
- Company, Job Title,
- Business Addresses, commercial bank details, company related information (ex. UID Number)
- Contact details (telephone numbers, fax numbers, e-mail addresses)
- Communication details with us (inquiries, quotations, orders)
- Invitations and event attendance

Data recipients – To whom to we pass your data?

We give your data to contractual partners (e.g.: forwarders, railway operators, customs agents and terminal operators) as needed in order to fulfill an order or a legal obligation. In this case your data may also be transferred to countries outside the EU. The appropriate level of protection is granted by an adequacy decision from the European Commission in accordance with GDPR Article 45. Your data is stored in our IT systems, which are also operated by our processors on servers located within the EU.

Storage time – How long do we process your data?

We store data only as long as it is needed for the respective purpose of processing or until you object to further processing, considering any legal retention period for potential legal claims.

Rights of the data subject – Which rights do I have regarding the processing of my data?

You have the following rights regarding the processing of your data:

- Information about which data we process
- Correction of your data
- Deletion of your data, if the data is not processed due to legal obligation which precludes its deletion
- Restriction of processing, if the data is not processed due to legal obligation which precludes its restriction
- Data transferability of your data in a machine – readable format
- Objection against a data processing based on our legitimate interest. In this case we are obliged to carry out a balancing of interests.
- Revocation of your consent to data processing for advertising purposes.

If you wish to exercise any or your rights, please contact us by e-mail dataprotection@felb.world